

## Niagara Speedway Visitor Journey

In accordance with currently available guidelines and best practices from the Chief Medical Officer of Health, Ministry of Health and the Government, the following outlines the visitor journey through the Niagara Speedway.

All team members are subject to temperature check and health questionnaire prior to each shift. Employees must adhere to strict health and safety guidelines throughout their shift including frequent handwashing and sanitization, the use of proper personal protective equipment, cleaning and sanitizing procedures and social distancing measures.

Team members must wear face masks and gloves at all times. Pit crew will wear full face shields.

Quaternary Ammonium (quat) sanitizer or commercial disinfectant will be used frequently to clean and sanitize all contact surfaces including cash registers, printers, payment card terminals, counters, railings, gates and turnstiles.

All helmets are sanitized after each guest using a Clean Flow sanitizing machine. The machine sanitizes equipment using integrated UVC/ozone light banks and a sanitizing mist application.

Signage will be posted advising guests of physical distancing expectations, including ground markings placed at a distance of 2 meters within the queue line for the ticket kiosk and attraction queue.

Hand sanitizer will be provided for both visitor and team member use in easily accessible areas.

### Ticket Purchase

- Tickets are purchased in person with a Customer Service Representative at our shield protected sales kiosk. Visitors will purchase their ticket and paper tickets will be placed in pass through for contactless pick-up.
- Visitors will be encouraged to sanitize their hands at this time.

### Ride Queue

- Speedway capacity will be reduced by limiting the number of go-karts in use.
- No food or drink will be permitted in the queue line or inside the track.
- Visitors will be directed to line up on the marked 2-meter ground points.

### Speedway Entry, Ride Experience and Exit

- No food or drink will be permitted in the queue, go-kart or on the track.
- Visitor will select sanitized helmet for ride use. All helmets will be sanitized after all visitor use.
- Each go-kart is limited to a maximum of one adult and one passenger meeting height restrictions.
- All go-karts steering wheels and seat belt buckles will be sanitized after every use.
- Visitors will exit on opposite side of ride queue in an ordered manner.